

FRANKE Stainless Steel Sink (Care & Cleaning Instruction/Warranty)

Franke Stainless Steel sinks are manufactured with the greatest care using the highest quality stainless Steel available. Therefore, you can look forward to many years of trouble-free service. Your stainless steel sink will remain stainless forever if you use it properly. With over 90 years in the sink business we congratulate you on the choice of a Franke product.

Why Stainless Steel Why Franke?

Franke Stainless Steel Sinks are:

- Durable
- Resilient
- Rust free (proper maintenance required)
- Hygienic
- Easy to Clean
- Neutral Colour
- Heat & Flame resistant
- 100% recyclable

Proper Maintenance tips

- Frequent and regular cleaning.
- Clean, dry and expose your sink to room temperature when not in use.
- Keep your sink free of any standing water and do not allow any mineral deposits.
- Use a weak solution of vinegar to remove mineral deposit and flush properly with water.
- Do not allow water spots on the surface. High iron content water can cause brown surface stain.

Enemies of your Sink

- Steel wool pads should not be used to clean your sink.
- Do not leave any mild steel or cast iron cookware on the sink for extended periods of time.
- Do not leave rubber dish mats, wet sponges or cleaning pads in the sink overnight.
- Never use abrasive pads or cleaners on the polished/mirror finish sink.
- Household products, bleach or foodstuffs containing chlorine are potentially harmful to your sink.
- Accidental contacts with photographic chemicals or soldering fluxes should be rinsed immediately.
- Pickles, mayonnaise, mustard and salt laden foodstuffs should not be left on the sink for a long period.
- Beware of silver dip cleaners & cleaning products containing sulphuric/hydrochloric acid.
- Do not use your sink as a cutting surface.
- Do not put mild steel, metallic, hard material & tools on/in the sink during installation/interior decoration.
- Your sink should be used for those purposes for which it is intended only.
- Abnormal use, poor, bad cleaning habit and poor water quality are harmful to your sink.
- Water with high mineral content could cause white film on your sink.
- Do not leave any rusty articles in contact with the surface.
- Gas/Vapour from open bottles of bleach or chemical cleaners in the cabinet could attack the underside of the sink.

Common damage due to improper handling

- Brown spot on bottom of bowls mainly caused by rusty water from new water pipe. This is expected to disappear over a period of time.
- Scratch, dent on bowl or frame and dark marks could occur during loading & offloading, transportation and/or installation. Contact your supplier as soon as goods are received.
- Uneven frame caused during transportation. Press frame tightly to the worktop and apply the fitting clips.
- Finger marks during installation. Clean with normal cleaning products.

Limited Buyer Warranty

Franke is proud of the quality of its products and with proper care & attention your Franke sink should last a lifetime. The sinks are warranted to be free of manufacturing defects for one year from the date of installation. Our experience has shown that any manufacturing defect will become noticeable during this period.

Franke shall not be liable under this warranty where the sink has been used for abnormal purposes, or improperly installed, or has damage resulting from abuse such as heavy impact, dropped objects or otherwise. Franke shall not be liable for any consequential damage.

If there is any difference in polish finishing visible to the eye beyond one meter or welding/grinding defect, do not instal but contact your supplier for return to the factory for replacement. **For enquiries, defects or more information, kindly contact [VINCI](#).**